

Am I A Bad Client? A Comprehensive Guide To Hair Salon Etiquette

FIONA EMBLETON

LAST UPDATED JULY 10, 2026, 4:00 PM



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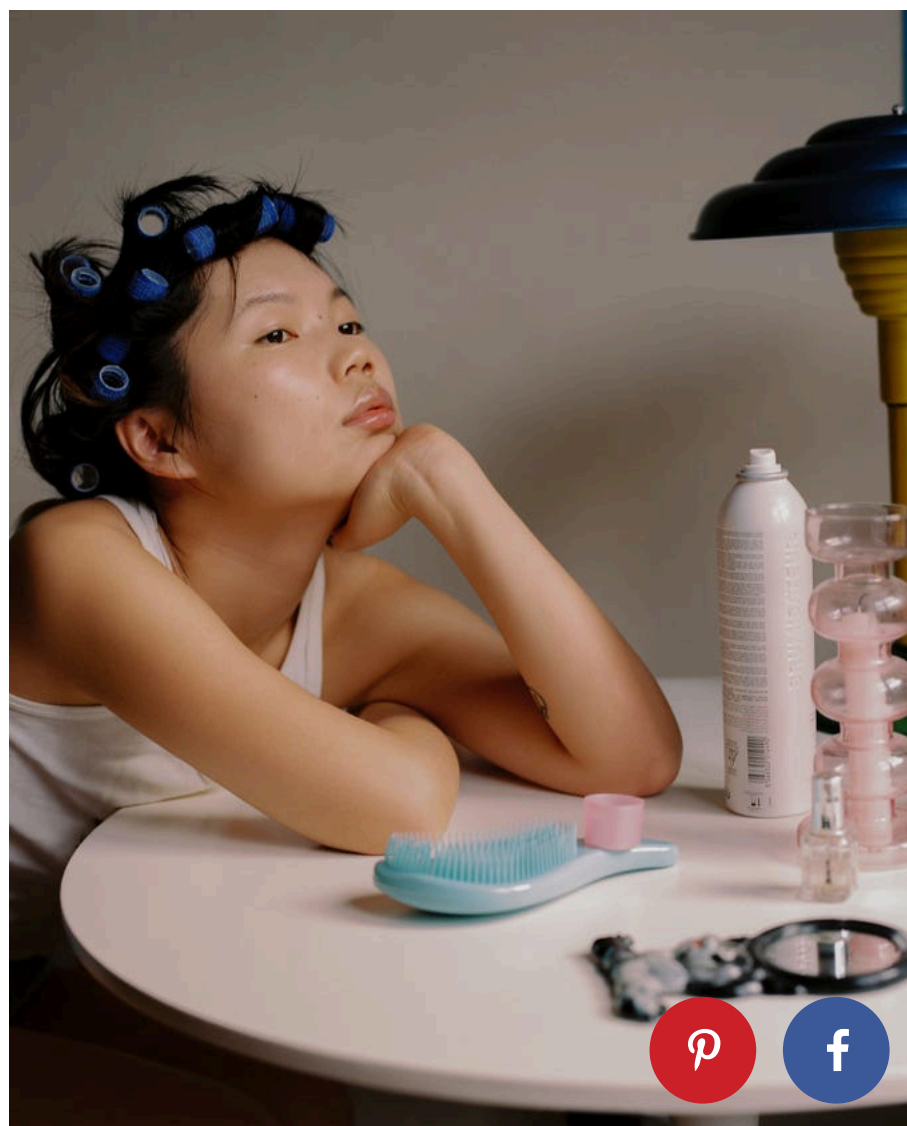


PHOTO BY RAMONA JINGRU WANG

Baseball cap pulled over my face, palms sweating, I circled the neighbourhood twice before finally pushing open the door. Instead of a hair salon, you'd think I was psyching myself up to revisit the scene of a crime. In some ways I am, if you count unexpected bangs as a felony.

A year earlier, I'd watched in horror as my hairstylist gave me a set of curtain bangs and chopped off twice as much as I'd requested. It took everything not to have a toddler-like meltdown. Instead, I smiled politely as she spun me around in the chair, paid, and sobbed into a margarita as my best friend stroked my back and whispered, "It doesn't look that bad", on a loop.

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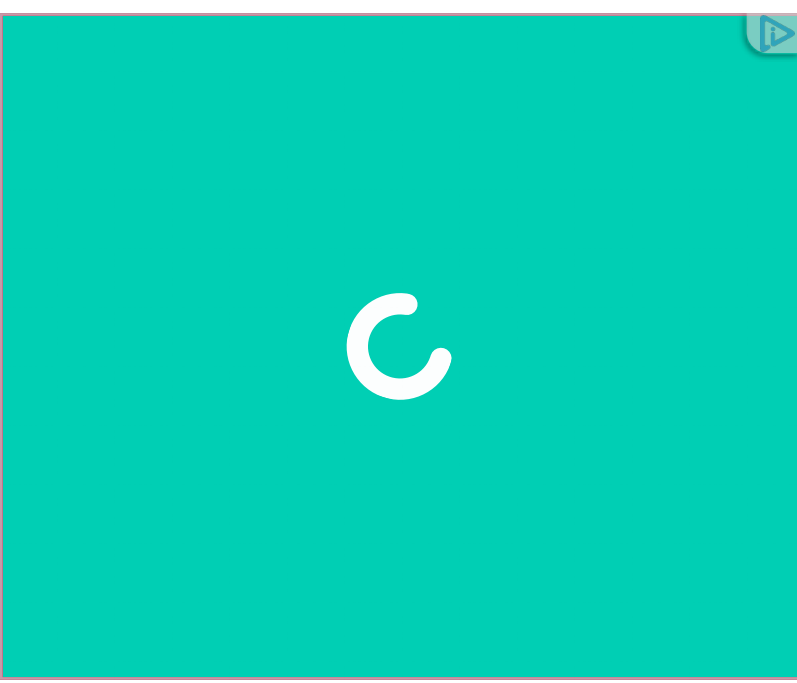
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